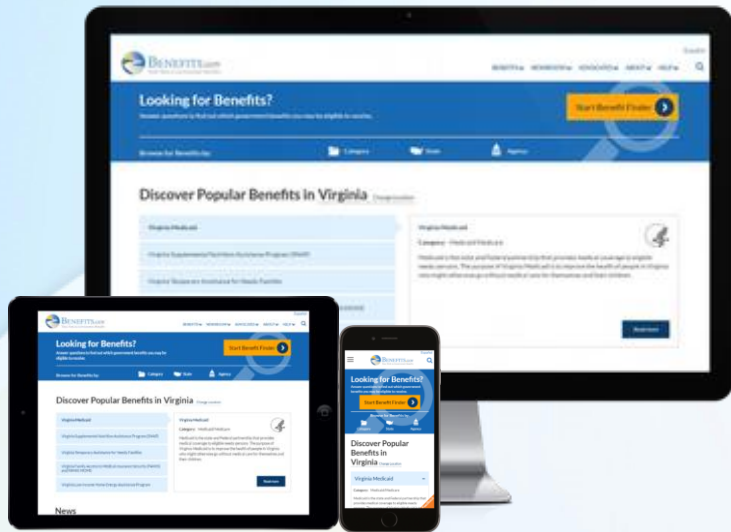




Benefits.gov Program Overview



Benefits.gov is an easy-to-use, online resource for federal benefits



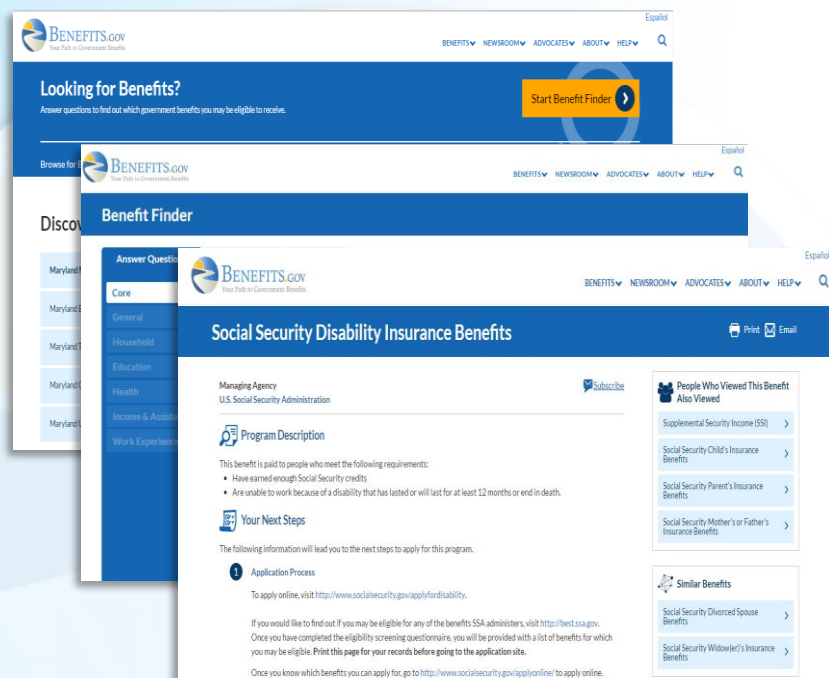
- Benefits.gov is the official benefits website of the U.S. government, providing 70+million citizens access to government benefits
- Established in 2002 and managed by the Department of Labor (DOL)
- Unique collaborative Partnership of 17 federal agencies
- Recognized by government and IT industry for innovation and intergovernmental collaboration

Benefits.gov provides value through:

- Easy, online access to benefits for U.S. citizens in English and Spanish
- Prescreening services for over 1,200 benefit programs from 17 federal agencies
- Reducing call center and office wait times for citizens in need, resulting in cost savings to federal agencies and tax payers
- Centralized content management to ensure integrity of information

Benefits.gov serves citizens in need

Benefits.gov helps citizens quickly and easily find benefit programs and resources relevant to them

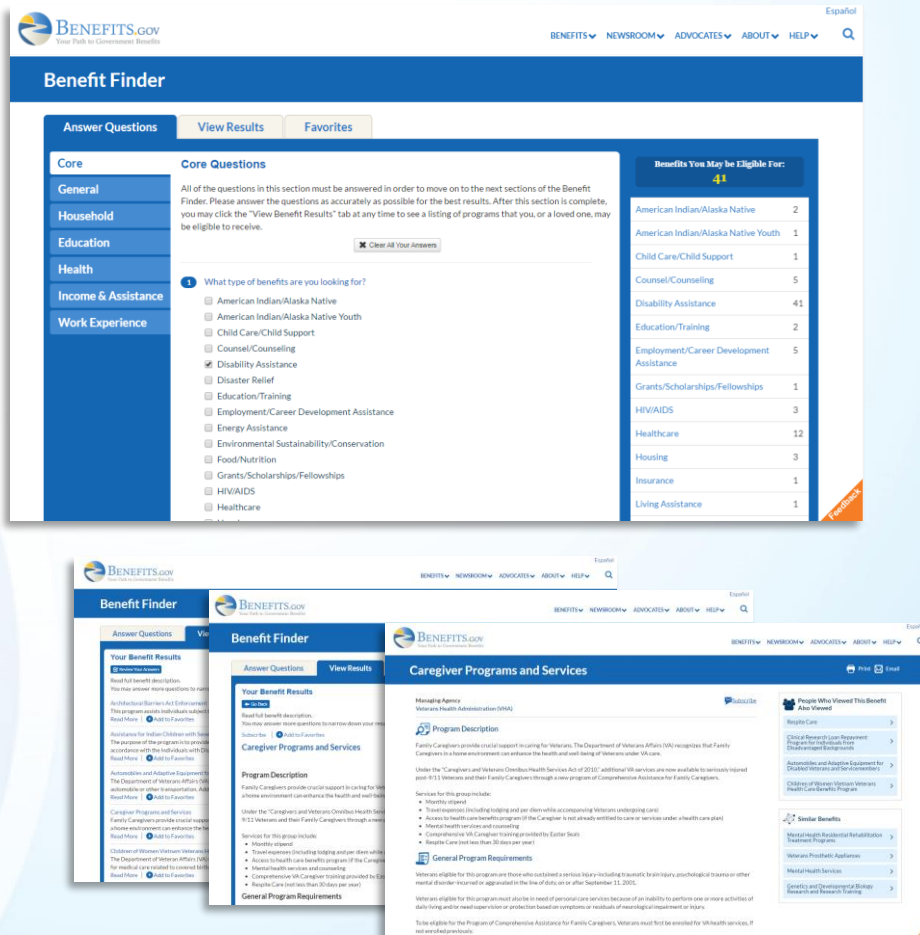


- **1,200+ Programs, 20+ Categories**
 - Housing & Nutrition Assistance
 - Healthcare
 - Disability Assistance
 - Tax Assistance, and more
- The **Benefit Finder** is a free, confidential tool that provides a personalized list of benefits, based on citizen responses and according to their eligibility
- **Tailored content** such as news articles to help citizens utilize the full range of resources on Benefits.gov

The Benefit Finder is the site's main prescreening tool

Citizens are encouraged to take our Benefit Finder questionnaire to identify which benefits they may be eligible to receive

- Citizens can answer a series of questions about their situation and receive a list of benefit programs they may be eligible for
- The more details provided, the better results users receive
- Add the benefits you're interested in to 'Favorites' and print out the details for later use
- The Benefit Finder is free and anonymous – Benefits.gov does not collect personally identifiable information



Benefits.gov houses a wide array of programs

Benefit categories include:

- American Indian/Alaska Native
- Child Care/Child Support
- Counsel/Counseling
- Disability Assistance
- Disaster Relief
- Education/Training
- Employment/Career Development Assistance
- Energy Assistance
- Environmental Sustainability/Conservation
- Food/Nutrition
- Grants/Scholarships/Fellowships
- Healthcare
- HIV/AIDS
- Housing
- Insurance
- Living Assistance
- Loans
- Medicaid/Medicare
- Military: Active Duty and Veterans
- Social Security
- Tax Assistance
- Volunteer Opportunities

Benefits.gov raises awareness to all U.S. citizens

Benefits.gov serves all U.S. citizens. The Program's current outreach efforts focus on:

- Low Income Individuals and Families
- Unemployed Citizens
- Senior/Retirees
- Disabled Citizens
- Veterans and Active Duty Service members
- Farmers
- Students
- Educators
- Caseworkers serving at-risk populations

...and more

Benefits.gov operates and maintains a Federal agency Partnership

The Program drives collaboration among our 17-federal agency Partnership by:



- Innovating through technology, marketing and engagement
- Ensuring compliance with Federal IT and DOL requirements
- Conducting Program outreach to increase citizen awareness
- Engaging Partners to participate and maintain Program content
- Maintaining Program governance

Benefits.gov 17 federal agency Partners



Department of Agriculture



Department of Housing and Urban Development



Social Security Administration



Department of Commerce



Department of the Interior



Department of State



Department of Education



Department of Justice



Department of Transportation



Department of Energy



Department of Labor



Department of Treasury



Department of Health & Human Services



Office of Personnel Management



Department of Veterans Affairs



Department of Homeland Security



Small Business Administration

This Partnership not only funds, but strategically guides the direction of the Program to continuously expand its value to citizens and government agencies, saving taxpayer dollars while improving the lives of millions of citizens in the process. In 2014, Benefits.gov received the Excellence.gov Award for Intergovernmental Collaboration.

Benefits.gov has received 30+ awards and recognitions

Our most recent accomplishments include...

- ✓ 2016 Summit Creative Award - Bronze Winner
- ✓ 2016 Secretary's Honor Award – Exceptional Achievement for NativeOneStop.gov
- ✓ 2015 Interactive Media Award - Best in Class
- ✓ 2015 Hermes Creative Awards - Gold Winner
- ✓ 2015 Blue Pencil & Gold Screen Award, E-Newsletters (NAGC)
- ✓ 2014 Digital Government Achievement Awards
- ✓ 2014 Excellence.gov Award – Intergovernmental Collaboration (ACT-IAC)



These awards highlight our team's commitment to providing citizens in need with easy, online access to government benefit information.

– Al Sloane, Program Director



Thank You!